

Preparing Your Computer for Our Network

Before you bring your computer on campus, complete these important steps.

1. Patch/update your operating system

2. Install antivirus software

All Geneseo students are entitled to install Symantec's Antivirus software, which now includes anti-spyware features. Visit software.geneseo.edu

3. Install tools to remove spyware

When you first connect to our network, your computer will be scanned for vulnerabilities.

Failure to maintain a virus-free and spyware-free computer can result in disconnection from the campus network if it causes network problems.

Copyright & Music Files

Using a computer to copy or store any copyright material (music, movies, images, etc.) is a violation of state and federal law. Doing so leaves you liable, on conviction, to heavy fines and/or possible imprisonment. MP3 music files are completely legal, but it's illegal to have MP3s of music recordings that you don't already own, or to which you haven't obtained rights to possess.

If a complaint of copyright infringement is made against you, college staff will ask you to cease the activity that violates copyright. Failure to act may result in disciplinary action being taken by the college.

CIT HelpDesk

Visit the CIT HelpDesk for password changes, printer accounting questions, and campus technology questions. The HelpDesk also offers carry-in computer support for all Geneseo students to remove viruses and other malicious software and assist with problems connecting to the Geneseo campus network from your room.

For more information about the services available from the CIT HelpDesk or for other technology questions, stop by the HelpDesk in South Hall 225A, call (585) 245-5588, send an email to helpdesk@geneseo.edu or send an Instant Message to CITGeneseo.

HelpDesk Office Hours:

Monday - Thursday	8:00am - 9:00pm
Friday	8:00am - 4:00pm
Saturday - Sunday	CLOSED



Computing & Information Technology
SUNY Geneseo,
1 College Circle
Geneseo, NY 14454
(585) 245-5588

Student Technology on Campus

Geneseo

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The Geneseo network is a state-of-the-art fiber optic network connecting all residence halls, academic and administrative buildings on campus. The network allows connection to campus file servers and to the Internet from every computer. ResNet, SUNY Geneseo's residential computer network, provides an ethernet connection to the Internet from every residence hall room on campus. Residents must provide their own ethernet network cable to access the network from their room - we recommend one at least 25 feet long.

Students with portable computers and a wireless network card can connect to Geneseo's wireless network and the Internet in portions of all academic buildings and surrounding outdoor areas. Most lounges in each residence hall also feature wireless access. The wireless network is based on IEEE 802.11b/g technology, also called "WiFi". To connect to the wireless network, you must have an 802.11b or 802.11g wireless card.

Microsoft Office

We've purchased the Microsoft Campus Agreement! What does this mean for you? All Geneseo students can download MS Office (Word, Excel, Power Point, Access, and Publisher) for free!

go.geneseo.edu/office

myGeneseo

myGeneseo is your campus connection to email, student balances, Knightweb, campus news and events, and so much more with a single sign on!

my.geneseo.edu

Email



A user account has been assigned to you and it will remain active for as long as you are a registered student. By accepting the account you agree to operate in compliance with SUNY Geneseo's Computing and Network Access Policies.

Your Geneseo email address:

Go to the Geneseo website (www.geneseo.edu) and look up your last name in the "Search Geneseo Phonebook" area.

Initial Password:

digits 4 & 5 of your social security number, birth month and birth day (total 6 digits)

WebMail: Go to my.geneseo.edu

User Account Information:

Email: username@geneseo.edu
Web: www.geneseo.edu/~username

myCourses

Starting Fall 2007, some professors will be introducing our new learning management system, myCourses. This online interactive learning center will provide students with indepth access to course material.

mycourses.geneseo.edu

myPhone

A telephone with voice mail message indicator, personal voice mail service, and call waiting capability is provided in each Residence Hall room at no additional charge.

Reduce your cellular or calling card expenses by using your campus telephone for local calls and voice mail service: Both are free of charge!

You will automatically be notified of your PBN (Personal Billing Number - a secure eight digit code required to make off-campus calls) and private voice mailbox assignment via an email to your Geneseo address prior to the start of the semester. By using your PBN to make a long distance call, you can take advantage of our great 4.9¢ per minute rate (7 days a week - 24 hours a day). There are no additional charges associated with that rate, such as per call fees.

go.geneseo.edu/myPhone

