

***FOCUS GROUPS – GENESEO***  
***June 2014***

1. The project is sponsored by the CSEA LM including Vice President Milroy. The purpose is to identify solutions to improve the work environment and to reduce complaints and create a positive work environment where everyone has the opportunity to be productive. The focus group process is to ask you for your opinions and for potential solutions. This information is to be shared with the CSEA LM Committee. The committee will determine a set of solutions, accountability and a timeline.
2. We are in the second phase of information gathering called Focus groups.
3. The first phase was the employee surveys. Your response rate was 72% (employees) and 87% (supervisors) which is a very good response. As promised your comments were kept confidential. The themes taken from the surveys were reported to the CSEA LM Committee. You will see those themes in a few minutes.
4. 100% of you had the opportunity to participate in the surveys. 40% have the opportunity to participate through the focus groups. There will be 9 focus groups meetings (approximately 10 per meeting) held on June 9 and June 10.
5. Focus groups are 45 minute meetings that provide participants the opportunity to give input on the themes.
6. You can refresh your memory on the project by going to [http://www.geneseo.edu/facilities\\_services/consultant-services](http://www.geneseo.edu/facilities_services/consultant-services).