

STUDENT ASSOCIATION MEETING
State University of New York, College at Geneseo



Student Association meetings are Wednesdays at 6:15 pm in the College Union Hunt Room. All are welcome to attend.

MINUTES #9, Wednesday, October 5, 2011

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25	<i>Call to Order, Approval of Agenda, Approval of Minutes</i>
25-26	<i>Updates</i>
26	<i>Old Business</i>
26	25-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE make the following change to SA Financial Policy in Section 4, Article B as reflected in the attached rationale. <i>Second of Two Readings</i>
26	26-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$150.00 from Budget Increases, Account 1099, to SA Programs, Account 1002, to fund a start up budget for Musicians for World Harmony. <i>Second of Two Readings</i>
26-29	<i>New Business</i>
26	27-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$150.00 from Budget Increases, Account 1099, to SA Programs, Account 1002, to fund a start up budget for Students for Education Reform. <i>First of Two Readings</i>
27	28-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE appoint the following students to the 2011-2012 USAEC Elections Committee: Courtney Sokol, Kasey Hoar, Brian McCormack, Madeline Klein, and Casey McCormack. <i>First and Only Reading</i>
27-28	29-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$295 from Budget Increases, Account 1099, to The Lamron, Account 1501, to purchase the Associated Press' "College Basic" package to gain access to AP photos and content. <i>First of Two Readings</i>
28	30-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE realign up to \$150 from The Lamron, Account 1501, Line 20 – Programming, to Line 10 – AP Photos, to purchase the Associated Press' "College Basic" package to gain access to AP photos and content. <i>First and Only Reading</i>
28-29	31-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$2,000 from Budget Increases, Account 1099, to SA Tech, Account 1004 to allow for further training of SA Tech employees.

Executive Committee

President:	Nicholas Spengler
Vice-President:	Tyler Ocon
Directors:	
Academic Affairs:	Justin Shapiro
Business Affairs:	Brittany Wolf
Inter-Residence Affairs:	Carly Annable
Public Relations:	Lindsey Hebell
Student Affairs:	Stasia Monteiro
Student Programming:	Heather Bristol
Advisor:	Patty Hamilton-Rodgers

PROFESSIONAL STAFF

Dir. of SA Programs,	
Personnel & Finances:	Kate Rebban
Administrative Assistant:	Nancy Chirico
Graphics Coordinator:	Kristen Fuest
Service Manager:	Dianne Krenzer

First of Two Readings

29-31 ***Open Discussion***

31 ***Adjournment***

Call to Order: 6:15 pm.

Approval of the Agenda:
Passes 7-0-0.

Approval of the Minutes:
Passes 7-0-0.

Updates

President, Nicholas Spengler updates: No new updates.

Vice-President, Tyler Ocon updates: Club sports, the next CSA meeting is October 13th from 4pm-5pm immediately after treasurer training. If you can I'd advise going to treasurer training on the 13th. The meeting will be in the library, I'll send out an email about which room.

Director of Business Affairs, Brittany Wolf updates: Treasurer training will be on October 12th-14th. October 12th will be from 3:30pm-4:30pm, on October 13th from 3pm-4pm and on October 14th from 11:30pm-12:30pm in Union 322 /323. Remember that both your president and treasurer must attend one of these. Ultimate Frisbee and Big Brothers/ Big Sisters, your budgets are frozen.

Director of Inter-Residence Affairs, Carly Annable updates: Not many people know that we have the Res Council Drawing Fund and the Wellness Drawing Fund. It's accessible to any campus organization excluding Res Life staff. To ask for this money you have to be using it for a program with any strong, educational, or humanitarian basis. There will be more info about this fund plastered across campus next semester.

Director of Public Relations, Lindsey Hebell updates: I co-taught a workshop on Knightlink today. If you aren't using Knightlink yet please get involved: its great software that SA purchased for you.

Director of Academic Affairs, Justin Shapiro updates: "Avast ye fellow SA mateys!" There are a couple of things I need to say. First is that Geology Club is going to Owego on October 15th. Also, Mock Trial is heading to Queens City on October 15th-16th for the Queens City Mock Trial Tournament. PAC is going to Washington D.C. on November 15th-16th for a networking trip, and Provost Long said that on October 20th the Middle States Commissioner will be here.

Director of Student Affairs, Stasia Monteiro updates: ACE still working on the Intercultural Dinner. Groups are looking for people to be in their skits, email me if you are interested. Thursday, October 13th we are having a voter registration drive in the Union. North side and South side are 2 different voting districts so you need to reregister if you've changed your residence.

Director of Student Programming, Heather Bristol updates: Tomorrow at 8pm in the Ballroom, Kino is showing "The Terminal" which stars Tom Hanks. When we come back from break on October 14th Mac's Place is hosting a show with the band "Rebel Inc", and on Saturday, October 22nd will be the 2nd Limelight and Accents show. Comedian John Heffron will be here in Kuhl gym at 8pm. Halloween Monster Mash Bash is coming up too, more details to follow.

Kate Rebban, Director of SA Programs, Personnel, & Finances updates: No new updates.

Patty Hamilton-Rodgers, SA Executive Committee Advisor updates: I just want to wish everyone a safe and wonderful break.

Open Updates

Rob/USAEC: Freshmen elections are starting up soon, make sure they all vote. We have 3 people running with 4 positions open.

Malcolm/Student Assembly: Nothing new to report this week, expect something next week.

Malcolm/Mock Trial: I'd like to thank Justin for the well wishes and the little plug for our group. We met last night and we're in good shape for the invitational, we hope to have good news in 2 weeks.

Dara/Model UN: We are going to Yale next week. It is a new conference, everything will go well hopefully. Also Model UN is interested in doing a fundraiser for the World Food Program to raise funds for Somalia which is going through a terrible famine right now. Any groups that are interested in being a part of it email mun@geneseo.edu, or you can find me or email drg7@geneseo.edu. Also there's a new program for study abroad going to Uganda, if you are interested in doing a really amazing internship you can email me or Model UN.

Pride: This October 11th is national “Coming Out Day” and Pride is having a special meeting tomorrow at 8pm in this room.

Tyler makes a motion to suspend Roberts Rules of order.

Seconded by Justin.

Motion passes 7-0-0.

Old Business

25-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE make the following change to SA Financial Policy in Section 4, Article B as reflected in the attached rationale.

Second of Two Readings

Tyler says nothing has changed since last week. It’s a simple language change; we’re making it clearer what it says in the financial policy. Putting it in there makes it a lot easier when we or other people read it. It doesn’t change the power of the language in any way.

25-1112: *Second of Two Readings*, Passes 6-0-1 with Tyler abstaining.

26-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$150.00 from Budget Increases, Account 1099, to SA Programs, Account 1002, to fund a start up budget for Musicians for World Harmony.

Second of Two Readings

Melissa says we’re still looking to be SA funded and we are looking forward to putting on events and fundraisers with the money we hope to get.

Brittany asks do you have specific ideas for these events?

Melissa says small and big ideas. A smaller idea is to set up a table and sell small scale instruments (kazoo, nose flute) with the logo and a message. Another idea is a craft event where you can come and make jewelry necklaces as well as tie-dyeing t-shirts. You can make one and donate one. We just need money for the materials

Justin asks are you affiliated with any larger organization?

Melissa says we want to get attached with some of the music groups on campus. We’ve met with Invisible Children last semester, and we have the same goals.

Lindsay asks are you guys affiliated with a national organization?

Melissa says we are a chapter of Musicians for World Harmony, which is a nonprofit organization.

Tyler asks how many members of the organization are active musicians?

Melissa says probably around 12 or so, and we have 30 solid members right now.

Stasia asks do you have any specific organizations in mind that you want to contribute your fundraising proceeds to?

Melissa says our profits go toward the non-profit fund. They send people to Uganda and they also buy instruments and take them over and distribute them. We also want to bring musicians starting next semester to Geneseo.

26-1112: *Second of Two Readings*, Passes 7-0-0.

New Business

27-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$150.00 from Budget Increases, Account 1099, to SA Programs, Account 1002, to fund a start up budget for Students for Education Reform.

First of Two Readings

Julia says I’m co-founder and president, Kyra says I’m treasurer. We are a national non-profit organization and we were just recognized by the college last week. We have been a national nonprofit organization since 2009. We are all over the country and just expanded 12 new chapters this past week. We are asking for an SA budget as we are organizing an awareness week for the end of October. We have multiple events planned; one is movie screening for “Waiting for Superman”. We really need some startup money for funding this awareness week and future events. Also we have bi-weekly community meetings to spread awareness about reform. We also have national expectations and we want to make sure our presence is really well known on campus.

Tyler asks would you be willing to actively support the bus trip about education reform?

Julia says we are working with our national program director about the trip to Albany. The biggest goal we have is that we can increase awareness to the point where we can organize that kind of trip

Malcolm asks when you say students for education reform, are you talking about higher education reform, K-12 or both?

Julia says we are primarily about K-12 and the achievement gap: how low income communities doesn’t mean that they are low-achieving communities.

Malcolm asks do you intend on lobbying for SUNY funding issues?

Julia says no, but all that set aside we’d be willing to contribute and work with the SUNY bus trip.

Tyler says I think that this is absolutely fantastic. I’m personally in the belief that the current state of education in the U.S. is an absolute atrocity.

Jesse says I think it’s a great thing. I am most surprised that this organization hasn’t existed already. This is an essential project to the mission of this college.

27-1112: *First of Two Readings*, Passes 6-0-1 with Brittany abstaining .

28-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE appoint the following students to the 2011-2012 USAEC Elections Committee: Courtney Sokol, Kasey Hoar, Brian McCormack, Madeline Klein, and Casey McCormack.

First and Only Reading

Nick says it's my job to appoint members of the USAEC committee. USAEC is there to run elections. These people have been recommended to me by the chair himself, and these people are all highly qualified.

Tyler asks Rob, were these the only people who applied?

Rob was not present.

28-1112: *First and Only Reading*, Passes 7-0-0

29-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$295 from Budget Increases, Account 1099, to The Lamron, Account 1501, to purchase the Associated Press' "College Basic" package to gain access to AP photos and content.

First of Two Readings

Jesse says I will give you the short version of the story. For all the years I've been here we've used Associated Press photos in the newspaper. The first years I was here we spent a certain amount on a package that gave The Lamron access to both photos and content. We don't need the writing content so we decreased the amount in our budget which was for the package for photos exclusively. At the beginning of this year to contact them, I was told that Associated Press would no longer be offering that package, and the only package I could buy was a lot more money. I was scrambling to find money to pay for the package by going through our budget, but we were still \$295 short after I found money in the budget. I am here to ask for the \$295 that is not in our budget so that we can purchase the package from the Associated Press.

Nick asks you have not used Associated Press for The Lamron thus far this semester?

Jesse says no.

Malcolm says it seems to me like AP is pushing this here. If they said that it was \$2000 we would still be here just looking at a different number. What kind of alternatives have you looked into to try to avoid them just taking us to the cleaners and draining all of our activity fees?

Jesse says I don't know about alternatives to negotiating with them. As to alternatives to not using their photos, what The Lamron has done has been using Creative Commons photos. When people take photos, they can elect to put their work into the Creative Commons. However there are 3 main problems with this. The least important problem is they take longer to find, edit and use efficiently which takes the paper a hit in terms of quality. Then it is harder to find timely photos. For the September 22nd issue we had an article about president Obama's jobs bill and instead of having a photo about Obama giving the speech we had to find one of him sitting in a chair which doesn't look as professional. The third issue is the quality of the photos and choice of photos available. For instance the Wall Street article we had. The woman getting maced was the iconic photo, but instead we had photos that made the people in the protest look less than ideal. These images ended up having a negative connotation. Our sports section consistently has photos, but they are the most difficult thing for us to get access to right now. We've been using an alternative method but it is less than ideal. If the price tag was \$2000 I would not be here right now.

Malcolm says you were talking about having to use just a generic photo of Obama rather than him giving the speech. At least with political stories there should be some sort of official public domain photo for any event you want to use.

Ben says that was an official White House photo. There are some that we can get from the White House Flickr page, but they did not have one from the speech.

Jesse says there are photos you can use in newsprint and ones you can put online. They are not the same kind of photo.

Ben says in newsprint, you need a photo of a certain resolution. A lot of photos would look horribly blurry in newsprint.

Malcolm says you said that if AP had hiked the price to \$2000, you would not be here. I would like to know at what point do you draw the line?

Jesse says if I need to come and the price was raised to over \$1000, that's a lot to be paying for AP photos for an organization that already has money in its budget. I don't know how much efficacy I will have as a student journalist talking to the Associated Press but I want to correspond with someone to solidify that this situation does not happen to whoever is on the e-board next year. I was not prepared for this, and no one prepared me for this from last year. This is not an acceptable business relationship and I want to work it out for next year.

Brittany asks is this a per year package?

Jesse says yes it's a 1 year contract.

Justin asks there's no other cheaper service?

Ben says we have looked at other alternatives and they all cost more and provide less content.

Carly asks what percentage of the photos that you put in the average edition are from AP?

Jesse says if there are 7 news articles per issue, 2 per issue have AP photos, and each sports article has one AP photo, and music articles also have AP photos. 1/4 of our photos come from AP photos.

Malcolm says just from where I sit, I love the newspaper, but as a student I'm a little concerned about AP's ability to basically hold our newspaper ransom for whatever price they demand. I'm concerned about the price tag and how close we are to Jesse's line that he doesn't want to cross.

Heather says to Malcolm I hear what you're saying, but I think that's an issue that Jesse has already said that he is going to work to address. For now I would like him to be able to go ahead with the newspaper with the quality that they are used to.

Charles says as a comm major I know that just looking at the paper, if the photos diminish the quality, it hurts the comm majors who want to be in the media. I'd rather say I worked on a paper that uses AP photos and has higher quality.

Malcolm asks when do you normally purchase the AP package?

Jesse says this past year at the end of the 2010-2011 school year I was told “at the beginning of the year, make sure you get the AP photos!” I will let everyone know at the end of this year that they will have to do this. I did it in August, I can do it again at the end of the academic year in May for the next year.

Malcolm asks you didn’t have any deal on paper from this past Spring? So there is no way we can attack them for breach of contract? Jesse says no.

Kate says if I remember correctly, it’s done by academic year so it does start in September, and it was 2 years ago that the library stopped providing it.

Tyler asks is there any way that you could fight for a retracted rate?

Jesse says I haven’t done anything other than talk to them. I’ve asked them if things could be different, but I got an email in return just saying that it was the only thing they were offering.

Patty says as a suggestion for the Spring semester, think about contacting the other SUNY school newspapers and asking for a group discount from AP.

Model UN says I think The Lamron is an important thing for us to fund because the entire school has access to it. We’re a poor school, let’s not look poor: give them nice photos.

Carly makes a call to question.

Seconded by Brittany.

Call to question passes 7-0-0.

29-1112: *First of Two Readings*, Passes 7-0-0.

30-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE realign up to \$150 from The Lamron, Account 1501, Line 20 – Programming, to Line 10 – AP Photos, to purchase the Associated Press’ “College Basic” package to gain access to AP photos and content.

First and Only Reading

Jesse says we don’t need all \$300 and we want to take \$150 of it and put it towards the AP photos line so we don’t have to ask for more from you.

Nick asks what does the other \$150 go towards?

Jesse says we used some for the first meeting pizza party, and also we are planning on another pizza party for the end of the year congratulating the writers.

Malcolm says thank you for finding some money within your existing budget so that the entire brunt of the price increase wasn’t funded by the budget increases.

30-1112: *First and Only Reading*, Passes 7-0-0.

31-1112: BE IT RESOLVED THE SA EXECUTIVE COMMITTEE allocate up to \$2,000 from Budget Increases, Account 1099, to SA Tech, Account 1004 to allow for further training of SA Tech employees.

First of Two Readings

Max says I did a first reading before and I did not attend the second reading, for that I sincerely apologize. I didn’t mean to offend you all. We need more money for training. Last semester we used every single last cent we had and we were only able to cover the bare basics. Anyone who has worked with technology knows that nothing ever goes 100% right. We need to have a much more extensive training system to deal with contingencies whether it’s a people issue or an equipment issue. Last semester we had pretty poor training sessions. We want to have a much more rigid structure with more training happening. The initial training system is going to be a 3 hour session, round robin style training in Wads, the Ballroom, and the Knightspot. We want to get every area covered in depth from the get-go. That will be supplemented with working with people who have done this before. The more that we work on this, the more competent staff we will have and the better the performances will be.

Malcolm says I’d like to thank you for the apology, but why specifically were neither you nor anyone else from SA tech here to represent the other time?

Max says I don’t mean to make excuses but basically it was a miscommunication and it was my fault. It was my expectation to speak again but I had another obligation that day. It was a conflict of interest, but it was not intentional.

Heather asks how much currently remains in the amount that you have in your budget for training?

Max says I do not know right now. We worked it out in terms of how much we used in the past and how much we expect to use. We will be having more hours this semester. Right now we can have 8.5 hours per person for an entire year. That’s not a whole lot of time especially if we want to do a lot of training. This time with more training we are going to have a lot more hours, since we are making it mandatory. We will be burning through it a lot faster. We want to have 17 hours for a year.

Lindsay says I think one of the issues we talked about last time was that you need more money so that there is more training. We are talking about how it is silly that you guys don’t have a mandatory day for training. You make it mandatory in general for returners but maybe as an organization you can set aside a Saturday or a Sunday where theoretically everyone should be available and if they have other obligations they have to choose. You can still do the round robin thing, but it’s their commitment.

Max says I would love to do that, but we have to be aware that we have a big crew of people with a lot of obligations separate from us. We are trying to make it a little more flexible so people can fit into times; we are trying to do it during all college free hour. I have allowed some lee-way where I can host smaller training sections. As for a punishment, as professional as we are, it is not reasonable to

lay someone off if they don't attend a training session. Our crew is 24 workers and we need every single pair of hands we have for every event. Our current punishment is if someone does not show up they will be put on probation.

Heather asks have you only held the one training session so far?

Max says yes the rest will begin next Wednesday. Fridays and Saturdays will happen but we need to see everyone's schedules first.

Stasia asks you said you have 24 workers, is that total?

Max says we have 24 regular staff, and then the 3 TAs, so 27 workers.

Stasia asks how many are new?

Max says we have 14 new hires. They need the most training.

Malcolm says you mentioned that you are a professional organization and that you can't lose people. The latter part I can understand, you need the people to do events, but everywhere else I know of that's a professional organization, especially if you're drawing a paycheck, if you're scheduled to come in at a certain time for work or training, it doesn't matter: if you don't show up you will probably lose your job.

Max says I apologize, I believe we are as professional as we can be in the setting we are in. We do hold people accountable, people can be fired. Extreme circumstances do happen, and we have to accommodate for those. Firing people immediately is not good for us. Also it is excessively strict in this circumstance.

Stasia says you are saying that you can potentially double the hours of training per person. Are those numbers required? Is there a set number per person that is required?

Max says yes that is our goal. The 17 hours will be mandatory. If there is a lack of attendance we may have to crack down and things may change.

Stasia says considering that SA would be doubling your budget, do you think that it's unreasonable for us to ask you to confirm that each person will have their full 17 hours?

Max says I do intend to pay rigorous attention to this.

Carly says if this passes for the first week can you come with more of a breakdown of the training? Considering we would be doubling your current budget I'd like to see a bit more detail.

Max says of course.

Justin says "Yarrg fellow SA mateys, we've almost made it through and no one has walked the plank yet!" We want to say allocating a certain amount of the total that you have requested might be better, and then we can see how it is going and give you the rest of the money. I think it's fiscally prudent.

Heather says I really like that point of discussion. Part of my issue is that it's hard to get everything coordinated at the beginning of the semester, but we're already in October and you've only had one session. It doesn't seem worked out yet with the 24 members. I think that Justin made a very good comment that would make it a lot easier for me to want to double your budget.

Malcolm says for more reasons than one I am ambivalent about this reading, and although I certainly like the idea of adding more training I do share a similar concern. The organization SA tech is trying to be professional, but when standard procedure is to come in for 2 weeks, he should have made sure that someone else would be here to present the reading last week.

Lindsay says to Malcolm because he apologized I don't think it's neither here nor there. Everyone makes mistakes, there's no way that he could put someone in his place in that aspect. You should make a copy of the training schedule or a more detailed breakdown and then slip it into Brittany's mailbox so we can attach that to the agenda as part of a rationale.

Heather says my personal opinion is not affected by you not attending last meeting. It wouldn't be at all fair for us to base this on that one missed reading when it affects every student potentially.

Max says I am fully for the idea of doing it in installments. I want to be collaborative; I can be interactive with you all and let you know what is going on.

Justin says that sounds to me like a good proposal.

Brittany makes a call to question.

Seconded by Carly.

Call to question passes 7-0-0.

31-1112: *First of Two Readings*, Passes 7-0-0.

Open Discussion

Mr. Jackson says I met with Kate and Nick over the summer and reached out to them. I'm looking for a way to get direction from the students on what things you might need done from an IT (Information Technology) perspective. We work with the online systems we are using (Knightweb, myGeneseo). I'm trying to figure out how to get ongoing feedback from the students so that you guys can give us some direction to know what we need. This would help us in our main mission, which is trying to help deliver education to the students. We are trying to get an ongoing survey so people can vote for things that they are looking for.

Tyler asks are there any new things that have come out through CIT this year?

Mr. Jackson says CIT has several different groups within it; I'm on the software development side of things. We've tried to enhance registration, since a lot of people have problems when the whole class registers at the same time. A new database server was brought in to enhance the capacity to sign up. We are still working on the system but we are trying to increase the capacity. The mobile website came online last Spring. We instituted a certain amount of things based on student feedback. Now we are looking for what would be next in terms of features you might need. Some things on the radar would be a facelift for myGeneseo. It's been a year and a

half since we changed it up. I will see if I can bring something to you so everyone can see what it would look like and we would get some feedback. Kristen Fuest is hopefully going to get some designs in place. Google applications are available, you can use Googledocs which makes it easier to collaborate, but I don't think Google calendar is being used enough. The staff is using it but not so much the students. We are trying to explore if that is because they don't know about it, or because they don't need it.

Malcolm says in reference to the wireless secure network, Secure-WP2, I've had both my phone and laptop on this network. I've lived in the same building and I've noticed that both in my building and elsewhere on campus there is a severe reduction in signal strength for the wireless network overall this year compared to last year. Secure-wp2 is supposedly the "older" one and SUNY Geneseo is the better one, but I don't see any difference.

Mr. Jackson says the wireless network is not my area of expertise so I don't think that I can give you any answers. To my knowledge neither should be doing particularly worse than another, but that Secure-WP2 might be better than the other.

Malcolm says I have a Blackberry that uses a code scanner that I used here in the Union to scan the advertisement for the new mobile myCourses. The code scanner brought me to the website, but when I tried to download the application it wouldn't take me anywhere. I tried to use a back-route approach but still couldn't reach it.

Mr. Jackson says I will take that to the person who manages the myCourses environment. First off they will have to come to figure out a new "q-r code". I've heard that Blackboard has not done a good job coming up with a page that is mobile friendly, and that is the company that we go through. The fact that you can't even get to it is very problematic and I will see if we can do something ourselves. From what I've seen of that mobile application, it was really nice from an Apple product perspective.

Tyler asks is there a mobile version of myGeneseo out or is it in the works?

Mr. Jackson says we use a framework for providing this, there should be more mobile versions coming in the Spring or in the Summer. Some of the features are in some of the applications; we can add more things to that if we know what the students find valuable. In the future we are hoping to get everything from the site on the mobile page.

Lindsay says overall I find the Wi-Fi to be rather tricky. Connection is hard to make, and I know a lot of people experience this.

A student representative says I work at tech help at the library and we hear about a lot of problems. If you want to work with tech help that's a great way to get info out there since a lot of people come to the library to ask for help. There are problems that we refer to CIT, so you can work with us.

Lindsay says you're asking us if there's a medium that would be best to keep you updated. There was a day last year when the internet went down and everyone came to the library to ask us about it. A nice thing that you did was that an error message existed but you said to follow CIT on twitter. A medium like that works really well, so if you made a poster saying that everyone can follow CIT on twitter, that would probably produce results. Students' use social networking and then people can leave a post about what they want to see.

Tyler asks does CIT currently have a Facebook page?

Patty says yes.

Tyler says I've never seen one. I know that CAS has one and people use that all the time to post suggestions or complain. It would be great if you could advertise that more as well.

Mr. Jackson says I think we have put out posters before, but posters are a continual process: you can't do it once and it's done, you have to do it every semester.

Malcolm says the discussion about the library help reminded me; the library has an online instant messaging thing (I.M. a librarian) where you can use Google talk. Has CIT ever looked into maybe instituting a similar thing for the help desk where you can IM someone at the help desk for tech help? It won't work 100% especially if you are having trouble connecting to the internet at all. That could work in non-network issues however. It might be a more convenient way to get in touch.

Mr. Jackson says I don't know if they have used that. I know the prime ways to get help are via email or through the phone. I can suggest it. They'd probably want to know, how many people would find that to be a helpful mechanism.

A student representative says CIT has a screen name for AIM, its citgeneseo. If it's going to be an internet problem they will direct you to the help desk because it's much easier to see what's going on and there will be less confusion via typing about what is going wrong. Not many people use the screen name. They make us sign on every time we come to work but I've never had anyone i.m. me.

Mr. Jackson says I just wanted to get it out there that I am looking for feedback. If you can't think of anyone to contact it's just Jackson@geneseo.edu, I'm always welcome to getting feedback from you all.

Tyler says I would love to have you come back at the end of the semester so we can continue dialogue here in person and to get updates on the suggestions here and to see what has been done, what needs to be done.

Elliot says this summer we developed a website called knightscheduler.com. It's an application that can help students register for class. You select all the sections that you are interested in taking for the next semester and it will create a schedule for you. It's still in beta mode but we will update it and in a few weeks it should be revamped. Eventually we will have a feature for text updates so as soon as a class opens up that you're following you'll get a text message that's free and you can register for it. Check it out.

Err2@geneseo.edu, hps1@geneseo.edu, let us know your feedback.

Tyler makes a motion to reinstate Roberts Rules of order

Seconded by Brittany

Motion passes 7-0-0.

Tyler says for next week our open discussion topic will be the audit that was presented last week to SA exec and the current financial situation of SA.

Nick asks what if I told you that SA was in deficit over \$100,000 last year?

Adjournment

Meeting adjourned at 7:46 pm.

Respectfully Submitted,

Lena Freed
Recording Secretary