



SUNY STUDENT HEALTH INSURANCE

2023-24 INBOUND STUDENT HEALTH INSURANCE PLAN

The Student Health Insurance Plan Offers You:

- Unlimited coverage for primary care providers, specialists, emergency visits and hospitals
- Unlimited coverage for preventative care, including annual physicals, GYN exams, routine screenings and immunizations
- Prescription Drug Coverage: \$10 copay for tier 1 drugs, and a \$20 copay for tier 2 or 3 drugs
- Unlimited coverage for inter-collegiate athletics
- Unlimited coverage for mental health
- Evacuation and Repatriation Services
- Teledoc service for minor sickness, injury & mental health

Who is eligible:

All international students and visiting scholars (J1 & F1 visa holders) are eligible and must be enrolled in the plan, unless a waiver is granted by SUNY. Students participating in Optional Practical Training programs and visiting scholars in other visa categories are also eligible and may be required to enroll by their host SUNY campus. Eligible students may also insure their Dependents. Eligible Dependents are the student's spouse or domestic partner and dependent children under 26 years of age. Students on college organized Study Abroad trips outside of NY State but inside of the USA are also eligible to enroll.



How to access information:

To check claims status, ask benefit questions, locate a provider inside the USA, or to inquire about specific drug coverage under this policy:

888-714-6544

or customerservice@uhcsr.com

For medical providers inside the USA, please click here: [UHC Options](#)

To create or login to your UHC student account:

Please visit myaccount.uhcsr.com or download UHC's mobile app from your smartphone (UHCSR Mobile App) available on the App Store or Google play.

Your UHC student account allows you to:

- View your insurance ID card
- Review claims & dates of service
- Locate providers



For further details of the coverage including cost, benefits, exclusions, and reductions or limitations and the terms under which the policy may be continued in force, please refer to the Certificate, available at www.uhcsr.com





My Account

In today's digital world, you want quick, easy and secure access to your health insurance information. With your **My Account** on www.uhcsr.com, you have just that, 24 hours a day, seven days a week.

Once you've created your **My Account**, just log in with your user name and password at MyAccount.uhcsr.com and access your account online, at your own convenience.

Create your account today and:

- ◆ View your benefits and coverage details
- ◆ View or print your ID card
- ◆ Review Action Center alerts and your messages
- ◆ Check claim status and Explanations of Benefits (EOB)
- ◆ Review claims letters
- ◆ Update personal information
- ◆ Search for a preferred provider
- ◆ Provide other insurance information, accident details or Personal Representative Appointment
- ◆ Provide tax information for IRS Form 1095-B

Insurance information and self-service features at your fingertips!

Creating your **My Account** is as Easy as 1-2-3!

- 1** Visit MyAccount.uhcsr.com
- 2** Follow the onscreen prompts - you'll need the email address we have on file for you, your school ID number, or your 7-digit SR ID, located on your medical insurance ID card.
- 3** Select a user name and password. Your user name must contain 6–30 alphanumeric characters. Your password must have 8–12 characters and include at least three of the following: an uppercase character, a lowercase character, a numeric character (0–9), and a special character (e.g., *, ~, \$, etc.).

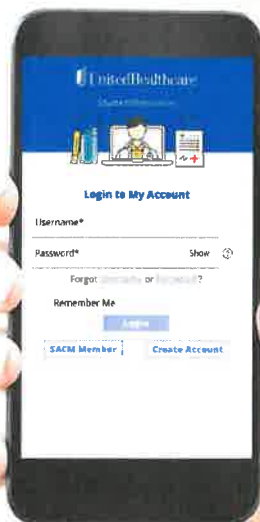
UnitedHealthcare StudentResources does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

- ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- 請注意：如果您說中文 (**Chinese**)，我們免費為您提供語言協助服務。請致電：1-866-260-2723。





Easy Access with UHCSR's Mobile App



At UnitedHealthcare **StudentResources**, we understand you live in a digital world and want easy access to information right on your smartphone. With the free UHCSR Mobile App you have just that.

As a UHCSR member, when you use our app you have access to our most popular self-service features:

- View and share your ID card. You can even email or fax your ID card to your provider. (Covered dependents are also included.)
- View claims received within the prior 120 days for the primary insured and covered dependents. Details include the provider, date of service, status, claim amount and amount paid.
- Search for a provider. Plus with the app, you can easily look up their location on a map and give them a call.
- Create your **My Account** with your email address, school ID or SR ID number.
- Quick access to Customer Service.
- Appoint a Personal Representative to act on your behalf for health insurance matters with UHCSR.
- Easily review and explore the best care options for your needs.

UnitedHealthcare StudentResources does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

- ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- 請注意：如果您說中文 (Chinese)，我們免費為您提供語言協助服務。請致電：1-866-260-2723.





Talk to a doctor or therapist by **phone or video.**



UnitedHealthcare **StudentResources** and HealthiestYou have partnered together to provide access to doctors and mental healthcare from anywhere you are, even while traveling internationally. All services are free for students covered under the UHCSR insurance plan; services are available for all other students for a fee, as noted below.

From the HealthiestYou app, you can:

General Medical

Talk to a licensed doctor 24/7 by phone or video from anywhere

\$0 for UHCSR students

\$40 for non-UHCSR students

Mental Health

Choose a therapist and schedule an appointment by phone or video (7 a.m. to 9 p.m.)

Therapist

\$0 for UHCSR student

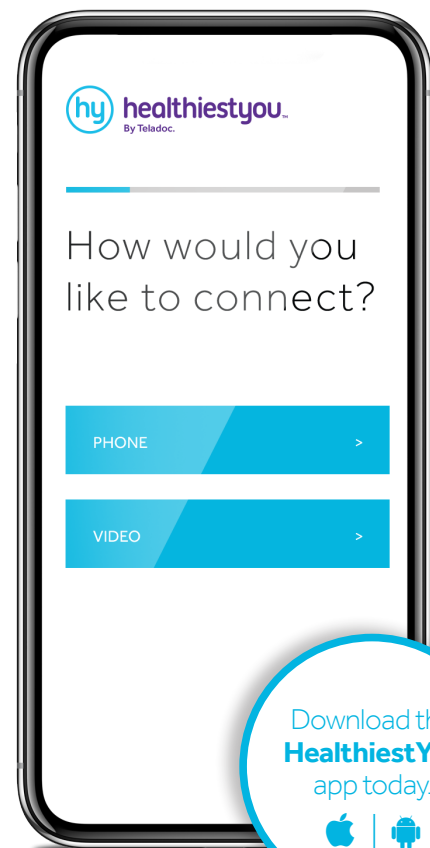
\$85 for non-UHCSR student

Psychiatrist

\$0 for UHCSR student

\$200 for non-UHCSR students' first visit

\$95 for non-UHCSR students' ongoing visits



Download the app. Get care when you need it.

Download the app | Call 855-870-5858

20COL4092

© 2020 Teladoc Health, Inc. All rights reserved. HealthiestYou and the HealthiestYou logo are registered trademarks of Teladoc Health, Inc., and may not be used without written permission. HealthiestYou does not replace the primary care physician. HealthiestYou does not guarantee that a prescription will be written. HealthiestYou operates subject to state regulation and may not be available in certain states. HealthiestYou does not prescribe DEA-controlled substances, non-therapeutic drugs, and certain other drugs that may be harmful because of their potential for abuse. HealthiestYou physicians reserve the right to deny care for potential misuse of services. 368628839_01302020