

### What differentiates an 'expert' from a 'novice'?

An expert is someone who has a high degree of proficiency, skill, and knowledge in a particular subject. Experts are able to effectively think about and solve problems. They see patterns in information and are able to identify solutions. Moving from novice to expert involves much more than simply developing a set of generic skills and strategies. Experts develop extensive knowledge that impacts the way they identify problems, organize and interpret data, and formulate solutions. Their approach to reasoning and solving problems is different from that of a novice.

In their report, *How People Learn: Brain, Mind, Experience, and School* (<https://www.nap.edu/read/9853/chapter/5>) Bransford et. al. (1999) identified key principles of experts' knowledge and their potential implications for learning and instruction:

- Experts notice features and meaningful patterns of information that are not noticed by novices.
- Experts have acquired a great deal of content knowledge that is organized in ways that reflect a deep understanding of their subject matter.
- Experts' knowledge cannot be reduced to sets of isolated facts or propositions but, instead, reflects contexts of applicability: that is, the knowledge is "conditionalized" on a set of circumstances.
- Experts are able to flexibly retrieve important aspects of their knowledge with little attentional effort.

Based on the growing body of research, the following attributes of experts can be identified. Experts:

- Pose useful questions to themselves about the information they are exploring.
- Identify relevant information and ignore irrelevant information.
- Respond to context and select information to address specific needs.
- Recognize meaningful patterns and connections in information
- Organize knowledge around key principles and concepts.
- Self-regulate their time and efforts including goal setting, time management, self-evaluation, self-motivation.
- Self-motivate through varying their methods of study and practice.
- Remain flexible in thinking, adapting to changing needs.

### Selected expert-novice differences in problem-solving:

1. *Experts classify problems based on deep structure, while novices classify based on surface features.* Experts/faculty have a cognitive map of their discipline and tend to grasp the 'big picture' easily. Students want to know formulas and equations ("why do I have to know this?") and want to get it *right* rather than understand the *purpose* of the question/problem.
  1. Chi, M.T.H., Feltovich, P., Glaser, R. 1981. Categorization and representation of physics problems by experts and novices. *Cognitive Science* 5(2):121-152.
  2. Sweller, J. 1988. Cognitive load during problem solving: effects on learning. *Cognitive Science* 12(2): 257-285.

## Selected expert-novice differences in problem-solving:

2. *Expert knowledge is chunked and organized hierarchically (around basic principles), while novice knowledge is more randomly organized (they don't have the expertise to connect new information they learn to something they already know).*
  - Eylon, B and Reif, F. 1984. Effects of knowledge organization on task performance. *Cognition and Instruction* 1(1): 5-44.
  - Larkin, J.H. 1979. Processing information for effective problem solving. *Engineering Education* 70(3): 285-288.
  - Reif, F. 1981. Teaching problem solving – a scientific approach. *The Physics Teacher* 19(5): 310-316.
  
3. *Experts start with general equations, while novices start with specific equations. Novices tend to use a “means-to-an-end” approach, in other words, work backwards (the answer defines they way to solve or approach the problem), while experts work forward, checking logic and answers as they go.*
  - Simon, D.P. and Simon, H.A. 1978. Individual differences in solving physics problems. In: Seigler, R.S. (ed), *Children's Thinking: What Develops?* Lawrence Erlbaum Associates, Hillsdale, NJ.
  
4. *Experts view problem-solving as a process, while novices think it is a recall task. By the time someone becomes an expert, something that may have been viewed as a “problem” at some point has generally become an “exercise”. Experts can make solving problems look easy, which causes novices to mistakenly think that they should be able to understand and solve problems easily too. When this does not translate in practice, novices generally become frustrated and question their ability. This is a problem that can push many students out of STEM disciplines because they feel they “just don't get it and never will”.*
  - Good., R. 1984. Scientific problem solving by expert systems. *Journal of Research in Science Teaching* 21(3): 331-340.
  - Whimbey, A. and Lochhead, J. 1980. *Problem Solving and Comprehension – A Short Course in Analytical Reasoning.* Franklin Institute Press, Philadelphia, PA.
  
5. *Experts use qualitative representations extensively, while novices have trouble with representations.*
  - Dufresne, R.J., Gerace, W.J., Leonard, W.J. 1997. Solving physics problems with multiple representations. *The Physics Teacher* 35(5): 270-275.
  - Van Heuvelen, A. 1991. Learning to think like a physicist: a review of research-based strategies. *American Journal of Physics* 59(10): 891-895.
  - Larkin, J.H. and Simon, A. 1995. Why a diagram is (sometimes) worth 10, 000 words. In Glasgow, J., Narayanan, H. and Chandraskaran, B. (eds). *Diagrammatic Reasoning: Cognitive and Computational Perspectives.* AAAI Press/MIT Press, Menlo Park, CA.

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