

KOALA--KNIGHTS' ONLINE ACADEMIC LEARNING ASSISTANCE

RESOURCES



CIT--College Information Technology is available to answers questions about all computer hardware and log- in related issues. They can be reached via the following:

Phone:(585) 245-5588

Website: <https://www.geneseo.edu/cit/helpdesk>

Live Chat: <https://remotehelp.geneseo.edu/>

VIDEO CALLS

We will be rolling out live KOALA video support hours via Zoom and Google Meet--Stay tuned for additional information



CHAT SUPPORT

Using Google Hangouts you can message KOALA with questions. Go to my.geneseo.edu and choose Google Drive. Go to the "Hangouts" app and type KOALA in the search box--Send message

EMAIL SUPPORT

Email can be sent directly to the koala@geneseo.edu address and some one will respond to your request



GROWTH MINDSET

Online learning at the college level may be new for you but with the right mindset you can thrive in this new environment. We are here to support you as you embark on the Fall 2020 Semester!

CONTACT INFORMATION

The sooner you contact KOALA the sooner we can help!

Email: Koala@geneseo.edu



REACH OUT EARLY AND OFTEN!

