Employee Benefits Directory

Office of Human Resources
585.245.5616

RESOURCES

Department of Civil Service
Employee Benefits Division www.cs.state.ny.us

MyNYSHIP: http://go.geneseo.edu/MyNYSHIP

In the Spotlight: http://go.geneseo.edu/inthespotlight
(SUNY Geneseo's Benefits News Source)

SUNY Geneseo Human Resources Office, 245-5616, Erwin 219

HEALTH INSURANCE AND BENEFITS INFORMATION

(Faculty & Staff)

THE EMPIRE PLAN
www.cs.state.ny.us/ebd
1-877-7-NYSHIP
518-457-5754

Claim forms for non-participating practitioners are available in the Human Resources Office.

1-877-7-NYSHIP (1-877-769-7447) is the one toll-free number to call for the Empire Plan carriers. When you call this number, listen carefully to the choices and press or say the appropriate number at any time during the message. You'll automatically be connected to the carrier's telephone system, which allows you to direct your call. You can choose from the following options to connect to:

1 – United Health Care

Medical/surgical benefits and claims, outpatient MRIs, the Home Care Advocacy Program (HCAP), Infertility Centers of Excellence, Cancer Resource Services and the Managed Physical Medicine Program.

2 – Empire Blue Cross Blue Shield

Hospital benefit and claims, pre-admission certification of inpatient hospital and skilled nursing facility admission and Centers of Excellence for transplants.

3 – Value Options

Mental Health and substance abuse benefits and claims, authorization of services and referrals to network providers.

4 – Medco

Empire Plan Prescription Drug Program and Mail Service Pharmacy.

5 – Empire Plan Nurse Line

United Health Care and Empire Blue Cross Blue Shield representatives are available Monday through Friday, 8 a.m. to 5 p.m. Eastern time. Taped messages

are available after hours and weekends. Value Options, Express Scripts and the Empire Plan Nurse Line representatives are available 24 hours a day, seven days a week.

Empire Plan
Empire BlueCross BlueShield
NYS Service Center
PO Box 1407
Church Street Station
New York, New York 10008

Liberty Medical (durable med equipment for Empire) 1-888-306-7337

United Healthcare
PO Box 1600
Kingston, New York 12402

United Healthcare/Medco
PO Box 5900
Kingston, New York 12403

United Healthcare/Optum Health
P.O. Box 5190
Kingston, NY 12402

Empire Plan Web Page: www.cs.state.ny.us
(Accessible via "employee benefits", lists providers, plan details)

HEALTH MAINTENANCE ORGANIZATIONS
(Faculty & Staff)

MVP Health Care (formerly Preferred Care)
220 Alexander Street
Rochester, NY 14607
(585) 325-3920 or
1-(800-933-3920
https://www.mvphealthcare.com

Community Blue
P.O. Box 80
Buffalo, NY 14240
716-887-8840
1-877-576-6440
www.bcbswny.com

Blue Choice
165 Court Street
Rochester, NY 14647
(585) 454-4810 or
1-800-462-0108
www.excellusbcbs.com

Independent Health Association
511 Farber Lakes Drive
Buffalo, NY 14221
1-800-501-3439
www.independenthealth.com

BENEFIT PROVIDERS
(Faculty & Staff)

MANAGEMENT/CONFIDENTIAL

GHI Preferred Dental Plan* www.ghi.com	1-800-947-0101
Life Insurance – see Human Resources	245-5616
EyeMed Vision Care www.eyemedvisioncare.com	1-877-226-1412
M/C Benefits Office (GOER)	1-800-947-0101

COUNCIL 82/NYSCOPBA

GHI Preferred Dental Plan* www.ghi.com	1-800-947-0101
EyeMed Vision Care www.eyemedvisioncare.com	1-877-226-1412
Union Headquarters - NYSCOPBA www.nyscopba.org	1-518-427-1551
	1-888-484-7279
Union Headquarters – Council 82 www.council82.org	1-518-489-8424
	1-800-724-0482

CSEA EMPLOYEE BENEFIT FUND (www.cseaebf.com) 1-800-323-2732
One Lear Jet Lane
Suite One
Latham, NY 12110-2395

Dental* and Vision	1-518-782-1500
	1-800-323-2732
Disability, Sick & Life, Pearl Carroll & Associates, LLC	1-800-929-6656
Union Headquarters – CSEA www.csealocal1000.org	1-518-257-1000
	1-800-342-4146

GSEU www.gseu.org
Graduate Students – See Empire Plan

PEF

PEF Member Benefits: http://www.pefmembershipbenefits.com	1-800-342-4306 ext 243
	518-785-1900
GHI Preferred Dental* www.ghi.com	1-800-947-0101
EyeMed Vision Care www.eyemedvisioncare.com	1-877-226-1412

UUP BENEFIT TRUST FUND (www.uupinfo.org)
Box 15143 (1-800-UUP-FUND) 1-800-887-3863
Albany, NY 12212-5143

Delta Dental* www.deltadentalins.com/uup/	1-800-471-7093
Davis Vision www.davisvision.com	1-800-999-5431

*Claim forms available in the Human Resources Office or benefit provider websites

RETIREMENT PROGRAMS
(Faculty & Staff)

Employees' Retirement System (ERS)
110 State Street
Albany, NY 12244
Touch Tone Loan Line
1-866-805-0990
1-518-474-7736
www.osc.state.ny.us

Teachers' Retirement System (TRS)
10 Corporate Woods Drive
Albany, NY 12211-2395
1-518-447-2912
1-800-348-7298
www.nystrs.org

Local Consultation Schedule
(Call for appointment)
1-866-805-0990 or (518) 474-7736

1530 Jefferson Road
Henrietta, NY
Every Friday (9:00 A.M. – 4:00 P.M.)

Walter J. Mahoney State Office Building
65 Court St., Room 500
Buffalo, NY 14202
1st, 2nd, 3rd and 4th Monday, Tuesday
Wednesday and Thursday of each month
9:00 A.M. – 4:00 P.M.

Local Video Consultation Sites
(Call for appointment)
1-800-348-7298 ext. 6100

Erie 1 BOCES
355 Harlem Road

Monroe #1 BOCES
Fairport, NY

Genesee-Livingston-Steuben
Wyoming BOCES
Mt. Morris, NY

SUNY OPTIONAL RETIRMENT PROGRAM (ORP) VENDORS

TIAA/CREF, 730 Third Avenue, www.tiaa-cref.org
New York, NY 10017
Automated Telephone Service 1-800-842-2252
Participant Information Center 1-800-842-2776
Long Term Care 1-800-223-1200 #4

Campus Representative: Scott DuMond sdumond@tiaa-cref.org
585.246.4603

VALIC (formerly AIG Retirement) http://www.valic.com/suny
Campus Representative: Marc Poudrier marc_poudrier@aigvalic.com
800.892.5558 ext. 89115

MetLife http://www.metlife.com/suny
Campus Representatives:

John Ceddia	Charlie Elliot-Bearce
585.241.5255	585-239-7444
jceddia@metlife.com	celliotbearc@metlife.com

ING www.ingretirementplans.com/custom/suny
Campus Representative: Gary Witten SUNYORP@us.ing.com
716.626.3922
(800) 326-8410 (toll free)

OTHER BENEFIT PROGRAMS

SUNY GENESEO FEDERAL CREDIT UNION
MacVittie 111, PO Box 114, 245-5700; Office Hours: Monday to Friday, 9:00 A.M. – 4:30 P.M. Hours subject to change. If SUNY Geneseo Federal Credit Union Visa Debit Card is lost or stolen, please call 1-800-543-5073.

Employee Assistance Program (EAP) http://worklife.state.ny.us/eap/index.html
585-245-5740
NYS Balance – www.nysbalance.ny.gov

NYS-Ride www.nysride.com

NYS Flex Spending Account www.flexspend.state.ny.us 1-800-358-7202
Health Care Spending Account and Dependent Care Advantage Account

New York State Deferred Compensation www.nysdcp.com 1-800-442-8463

US Savings Bonds www.savingsbonds.gov 1-800-426-9314

College Savings Program www.nysaves.org 1-877-NYSAVES
(1-877-697-2837)

State Insurance Fund (Workers' Compensation)
100 Chestnut Street Suite 1000
Rochester, New York 14604-2409 585-258-2000
www.nysif.com/home/home.asp

SOCIAL SECURITY INFORMATION
www.ssa.gov
Batavia Office of Social Security
571 East Main Street
Batavia, NY 14020
1-866-931-7103
National Toll-Free 1-800-772-1213
Medicare: 1-800-MEDICARE